Dinas a Sir Abertawe



Hysbysiad o Gyfarfod

Fe'ch gwahoddir i gyfarfod

Panel Ymchwilio Craffu - Cydraddoldebau

Lleoliad: O bell drwy Teams

Dyddiad: Dydd Mercher, 26 Ionawr 2022

Ymddiheuriadau am absenoldeb.

Amser: 10.00 am

Cynullydd: Y Cynghorydd Lyndon Jones MBE

Aelodaeth:

1

Cynghorwyr: V M Evans, T J Hennegan, Y V Jardine, S M Jones, E T Kirchner a/ac H M Morris. Aelodau Cyfetholedig: Dr G Calder

Agenda

Rhif y Dudalen.

1 - 4

- 2 Datgeliadau o fuddiannau personol a rhagfarnol. www.abertawe.gov.uk/DatgeliadauBuddiannau
- 3 Gwahardd Pleidleisiau Chwip a Datgan Chwipiau'r Pleidiau
- 4 Cofnodion
- 5 Cwestiynau gan y Cyhoedd Rhaid i gwestiynau ymwneud â materion yn rhan agored agenda'r cyfarfod ac ymdrinnir â hwy o fewn cyfnod o 10 munud
- 6Ymchwilio Craffu Cydraddoldebau Effaith ac adroddiad dilynol5 33Aelod Cabinet dros Gymunedau Gwell, y Cynghorydd Louise Gibbard
a Rhian Millar, Mynediad at Wasanaethau.5 33

Huw Em

Huw Evans Pennaeth Gwasanaethau Democrataidd Date: 19/09/2022 Cyswllt: Michelle Robert, Scrutiny Officer



Agenda Item 4



To: Councillor Louise Gibbard Cabinet Member for Better Communities

CC: Cllr Alyson Pugh

BY EMAIL

Please ask for:
Gofynnwch am:Michelle RobertsScrutiny Office
Line:
Lineil
Uniongyrochol:01792 637256e-Mail
e-Bost:scrutiny@swansea.gov.ukDate
Dyddiad:8 February 2021

Summary: This is a letter from Equalities Scrutiny Inquiry Panel to the Cabinet Member for Better Communities following the meeting of the Panel on 28 January to look at impact and progress with the recommendations arising from the Equalities Scrutiny Inquiry.

Dear Cllr Gibbard,

Equalities Scrutiny Inquiry Panel – 28 January 2021

We would like to thank you, Lee Wenham the Head of Communications and Marketing and Rhian Millar the Consultation Co-ordinator, for attending our meeting. We are writing to you to reflect on what we learnt from the discussion and to share the views of the Panel.

You updated us on the current position and progress made with regard to the recommendations contained in the Equalities Scrutiny report including that:

- A new Strategic Equality Plan for 2020/24 was developed and published in April 2020. The plan was developed in line with Equality and Human Rights Commission guidance and that it incorporates the key recommendations from the Equalities Scrutiny Inquiry.
- A new Strategic Equality and Future Generation Board has been established in Swansea. The Board will have a key responsibility for the actions and recommendations within the Strategic Equality Plan and Equalities Scrutiny Inquiry. The Board will also have responsibility for the Future Generations (especially the seven areas of change identified by the Act). You told us that this a key change in the structure to the delivery of Equalities and Future Generations across the

Overview & Scrutiny / Trosolwg a chraffu Swansea Council / Cyngor Abertawe Guildhall, Swansea, SA1 4PE / Neuadd Y Ddinas, Abertawe, SA1 4PE www.swansea.gov.uk / www.abertawe.gov.uk

I dderbyn yr wybodaeth hon mewn fformat arall neu yn Gymraeg, cysylltwch â'r person uchod To receive this information in alternat vegor mat, or in Welsh please contact the above Council. A post to support the Board has also been approved and an appointment will be made in the coming months.

- Covid has opened up avenues of new opportunity including the increased use of virtual contact, engaging and consulting the public. Many lessons have been learnt from these new ways of working.
- The Covid-19 pandemic has brought significant challenges to the Council. During the past 10 months officers have had to shift focus to ensure that Council services were maintained and those most vulnerable were supported during the crisis. This switch in focus has resulted in some areas of work being put on hold or suspended which has affected how some of the actions have been progressed to date.
- As a result there are a number of recommendations that have not been completed and some that will be ongoing.

The Panel agreed that there has been positive progress with the recommendations especially with the creation of the new Equality and Future Generations Board and associated support. This and the other work done so far should provide a good foundation for moving forward and in driving improvements in the medium and longer term. The Panel agreed to meet again in November 2021 to look in more detail at the progress made and impact of the inquiry.

Your Response

We look forward to hearing more about progress in November and would welcome any updates you may have by email along the way. We hope you find this letter useful and informative and welcome your comments on any of the issues raised but do not on this occasion require a formal written response.

Yours sincerely

COUNCILLOR LYNDON JONES

Convener, Equalities Scrutiny Inquiry Panel <u>Cllr.lyndon.jones@swansea.gov.uk</u>



Swansea Council

City and County of Swansea

Minutes of the Scrutiny Inquiry Panel - Equalities

Remotely via Teams

Thursday, 28 January 2021 at 2.00 pm

Present:	Councillor I	R Jones (Chair) Presided	
Councillor(s) L S Gibbard S M Jones		Councillor(s) T J Hennegan	Councillor(s) Y V Jardine
Other Attender Louise Gibbard		Cabinet Member - Supportir	ng Communities
Officer(s) Rhian Millar Lee Wenham Michelle Robe	rts	Consultation Co-ordinator Head of Communications & Scrutiny Officer	Customer Engagement

Apologies for Absence

Councillor(s): None

1 Declarations of Personal or Prejudicial Interest

None

2 Prohibition of Whipped Votes and Declaration of Party Whips

None

3 **Public Questions**

There were no public questions.

4 Equalities Scrutiny Inquiry - Impact and Follow up report

Cllr Louise Gibbard the Cabinet Member for Better Communities, Lee Wenham the Head of Communications and Marketing and Rhian Millar the Consultation Coordinator attended the Panel meeting and presented a report outlining progress made against the recommendations arising from this scrutiny inquiry. The following was noted:

• A new Strategic Equality Plan for 2020/24 was developed and published in April 2020. The plan was developed in line with EHRC guidance and incorporates the key recommendations from the Scrutiny Inquiry

- A new Strategic Equality and Future Generation Board has been established. The board will have a key responsibility for the actions and recommendations within the Strategic Equality Plan and Scrutiny Inquiry. The board will also have responsibility for the Future Generations (especially the seven areas of change identified by the Act). This a key change in the structure to the delivery of Equalities and Future Generations across the Council. A post to support the board has also been approved and we are due to make an appointment in the coming months.
- The Covid-19 pandemic has brought significant challenges to the Council. During the past 10 months officers have had to shift focus to ensure that Council services were maintained and those most vulnerable were supported during the crisis. This switch in focus has resulted in some areas of work being put on hold or suspended which may affect how some of the actions have been progressed.
- Some examples of the work that has been done to support communities and vulnerable group in Swansea over this period includes for example:
 - 4,500 Council staff moved to work from home using digital technology
 - 221 redeployed and over 300 repurposed Council staff into essential / support services
 - Emergency child care hubs created in 60 school locations
 - Free school meals services established Social care packages of care reviewed to limit unnecessary contact
 - Over 140 extra social care workers available
 - Two additional emergency care centres opened
 - PPE supply chains bolstered and new suppliers identified
 - PPE supply arrangements established to support all Swansea bay social care locations
 - Emergency homeless support established
 - o Food supply and distribution networks established
 - Over 1,400 local volunteers recruited
 - Shielding support services established including dedicated helpline, food and medicine delivery, local area workers.
- There is a lot from the recommendations that is still to implement and many will never be fully complete as they require ongoing consideration and improvement.
- Covid has opened up avenues of new opportunity too including the increased use of virtual contact, engaging and consulting the public. Lots of lessons have been learnt from these new ways of working.
- The Strategic Plan is being put in place but some of the actions associated with this will never but 'done', it will be about continuous improvement.
- There is always changes and evolution in the equalities agenda so we need to continue to move with it.
- The panel agreed that there has been positive moves forward with the recommendations especially the creation of the new Equality and Future Generations Board and associated support. This and the other work done so far will provide a good foundation for moving forward out of Covid and to drive improvements in the medium and longer term.
- The Panel agreed to meet again in November 2021 to look in more detail at the progress made and impact of the inquiry.

The meeting ended at 2.30 pm

Agenda Item 6



Report of the Cabinet Member for Supporting Communities

Equalities Scrutiny Inquiry Panel – 26 January 2022

Impact Report: Scrutiny Inquiry into Equalities

Purpose:	To help the Scrutiny Panel to assess the impact of the scrutiny inquiry report into Equalities
Content:	This report deals with three questions related to the impact of the inquiry:
	 What has changed since the report was presented to Cabinet? Have the agreed recommendations been implemented?
	3. What has been the impact of the scrutiny inquiry?
Councillors are	 Consider the contents of the report
being asked to:	 Reach conclusions about the impact of the inquiry
Lead Councillor:	Cabinet Member for Supporting Communities
Lead Officer:	Lee Wenham
Report Author:	Rhian Millar, Access to Services
	Tel: 01792 636732
	E-mail: Rhian.Millar@swansea.gov.uk

1. Introduction

- 1.1 The Equalities Scrutiny Inquiry Panel undertook an in-depth inquiry during 2018/19 and presented its final report with conclusions and recommendation to Cabinet on 19 September 2019. The inquiry looked at *How can the Council improve how it is meeting and embedding the requirements under the Equality Act 2010 (Public Sector Equality Duty for Wales 2011).* This final report can be viewed using this link.
- Cabinet made a decision on the scrutiny recommendations at its meeting on 21 November 2019. The Cabinet Member response and action plan were agreed by Cabinet can be viewed using this <u>link</u>.
- 1.4 The final stage of the scrutiny inquiry process is the follow up. It is at this point that usually the original Panel reconvenes in order to assess the impact of the work. A Scrutiny Performance Panel for Equalities has

therefore been reconvened by the Scrutiny Programme Committee and it has been tasked with following up on the impact of this inquiry.

- 1.5 The purpose of this report is to assist the Panel as it seeks to answer the following three questions, each of which will be dealt with as follows:
 - What has changed since the report was presented to Cabinet?
 - Have the agreed recommendations been implemented?
 - What has been the impact of the scrutiny inquiry?

2. What has changed since the report was presented to Cabinet?

- 2.1 Since the inquiry concluded the following changes have taken place
 - A new Strategic Equality Plan for 2020/24 was developed and published in April 2020. The plan was developed in line with EHRC guidance and incorporates the key recommendations from the Scrutiny Inquiry
 - A new Strategic Equality and Future Generation Board has been established. The board has a key responsibility for the actions and recommendations within the Strategic Equality Plan and Scrutiny Inquiry. These elements have been included in the work plan for the board. The board also has responsibility for the Future Generations (especially the seven areas of change identified by the Act). This a key change in the structure to the delivery of Equalities and Future Generations across the Council. A post to support the board has been filled and the board meets once a month. Examples of areas the board have looked at to date include workforce data, consultation and engagement strategy and positive campaigns around equalities.
 - The Council and PSB partners have committed to work towards becoming a Human Rights City. On the 10th December 2021 Swansea Council along with all members of the PSB signed their intention to become a Human Rights City. It is a vision that we want to share with local communities and citizens of the Swansea region. We need to ensure this takes place by engaging our communities and those we serve in the realisation of their Human Rights. In moving toward becoming a Human Rights City we want to build on work which is taking place across the City informed by a commitment to human rights and social justice. In order to meet our ambition to become a Human Rights City we will need to make human rights the foundation of our service planning and delivery. We have established a steering committee to drive this aim which includes local authority officers and representatives from the all of the PSB organisations.
 - In response to our action to improve our workforce data CMT agreed to set up a new Workforce Equalities Group to support the delivery of equalities solutions, engage with the workforce to delivery those solutions, and support us in being an exemplar employer in equalities

related matters. Some of the initial activities identified for this Group include;

- Supporting the delivery of a data cleaning exercise to provide updated data on employee protected characteristics, including Welsh language understanding.
- Being part of the development of the Council's Recruitment and Selection policy and approach to create a more representative and inclusive workforce.
- Supporting the development of equalities and diversity training.
- Help us achieve accreditation as a Disability Confident Leader.
- Supporting delivery of the Welsh Government's Race Equality and LGBT+ Action Plans.

2.2 Covid-19

- The Covid-19 pandemic continues to bring significant challenges to the Council. Officers have had to shift focus to ensure that Council services were maintained and those most vulnerable were supported during the crisis.
- Here are some examples of the work that has been done to support communities and vulnerable group in Swansea:
 - 4,500 Council staff moved to work from home using digital technology
 - 221 redeployed and over 300 repurposed Council staff into essential / support services
 - Non-essential services hibernated
 - Emergency child care hubs created in 60 school locations
 - Free school meals services established
 - Social care packages of care reviewed to limit unnecessary contact
 - Over 140 extra social care workers available
 - Two additional emergency care centres opened
 - PPE supply chains bolstered and new suppliers identified
 - PPE supply arrangements established to support all Swansea bay social care locations
 - Risk assessments undertaken on essential roles
 - 1,000-bed surge hospital designed, approved and constructed at bay studios
 - Emergency homeless support established
 - Food supply and distribution networks established
 - Over 1,400 local volunteers recruited
 - Shielding support services established including dedicated helpline, food and medicine delivery, local area workers

3. Have the agreed recommendations been implemented?

3.1 In responding to the inquiry an action plan was drawn up showing what steps would be taken to implement all of the scrutiny recommendations agreed by Cabinet (see report <u>here</u>).

- 3.2 The table at *Appendix A* shows an updated action plan showing progress against each recommendation and specifically:
 - the Cabinet decision in respect of each recommendation
 - the action taken since the Cabinet response on 21 November 2019 together with any relevant explanatory statements
 - the responsible officer(s)
 - timescales involved

The table shows that a significant number of actions have been implemented although some have been delayed due to the ongoing pandemic and the need to switch resources and focus to other areas as set out in 2.2 above. However, those areas will be progressed as soon as is practical.

4. What has been the impact of the scrutiny inquiry?

4.1 As a result of the inquiry, the internal focus on how we deliver Equalities across the Council increased. The direct impact is the development of the Strategic Equality and Future Generation Board.

The board is a significant development and will help embed equalities across the organisation. It has provided us with the infrastructures to monitor, review and deliver on the Councils agreed objectives and actions around equalities.

5. Legal Implications

5.1 There are no specific legal implications raised by this report.

6. Financial Implications

6.1 There are no specific financial implications raised by this report.

7. Integrated Assessment Implications

7.1 There are no specific implications raised by this report.

Background papers:

Equalities Scrutiny Inquiry Report Cabinet Report – Response to Equalities Scrutiny Inquiry (21 Nov 2019)

Appendices:

Appendix A – Update Action Plan on Implementation of Agreed Scrutiny Recommendations

Recommendation	Action already being undertaken	New Action Proposed	Time scale	Responsible Officer
1 Implement a high-level cross council Strategic Equality Group.	Equalities Policy Development Committee (PDC) established and work plan for the remainder of the year agreed.		Aug 2019	Head of Democratic Services

Scrutiny Inquiry on Natural Environment – Cabinet Action Plan Follow Up/Impact

COMPLETE

Progress: Equalities Policy Development Committee (PDC) established and work plan for the remainder of the year agreed. Through the course of the year it become clear that an internal strategic group was also needed to support, monitor and champion Equalities across the Council. A paper outlining the scope and role of a new Strategic Equality and Future Generations Board was agreed by the Cabinet Member and CMT. It was identified that a resource was needed to help coordinate and deliver the action plan of the board. We are currently in the process of seeking to appoint a Strategic equality and human rights Co-ordinator to deliver the strategic Equality and human rights strategy and action plans working with departments across the council, as well as supporting the Equality & Future Generations Board by gathering, co-ordinating and monitoring information for the Board on the delivery of the council's Strategic Equality Plan and, where relevant, Well-being of Future Generations Act. The focus of this post is to help embed equalities across the organisation by supporting the Board to enable the delivery of excellent and accessible services to all residents and contribute to the goal of Swansea becoming a Human Rights City. The Equalities and Future Generations Policy Development Committee has now changed to become the Recovery and Transformation PDC but will continue to work with the Strategic Equality and Future Generations Board where policy gaps are identified.

2	Develop a new	New Equality Plan in development Mar	Corporate
	Equality Plan co-	drawing on: 2020	Performance
	productively. Ensure it	 Recommendations from the 	Manager
	is more streamlined	Scrutiny inquiry	_
	and outcome and	This Cabinet response	
	impact focused. The	 Consultation activity 	
	Council should take up	 The 'Is Wales Fairer' report. 	

	Recommendation	Action already being undertaken		New Action Proposed	Time scale	Responsible Officer
	the offer from the Equality and Human Rights Commission (EHRC) Wales to work with us on our Plan.		A pc de of Co the	ue to the timing of activity this year full co-productive approach is not ossible in order to meet the statutory eadline. However, this will form part the plan from 2020 onwards. The ouncil will also proactively engage e EHRC on this and future equality ans.		
Pro with EHI prod	n EHRC guidance and inco RC 'Is Wales Fairer' repor ductive approach to its de relopment of the new Equa	orporates the key recommendations t. Although, as previously reported, velopment was not possible, signific	fror the ant -to-f	I and published in April 2020. The pla m the Scrutiny Inquiry and the key iss timing of the development of the plan consultation was undertaken before a face consultation as well as surveys; ht.	ues ider meant t and after	ntified within the that a fully co- r the
3	Promote "SMART" working with our Equality Forums, ensuring they all have clear terms of reference, work plans and schedules. Ensure better engagement with Council departments and Councillor Champions. Facilitate the establishing of	Leadership Team discussion with Heads of Service to determine and agree areas of consultation, engagement and co-production that can inform the future work plans across all equality forums	•	Work plans and schedules to be planned across equality forums Development of the Equality Champions	Mar 2020	Chief Transformation Officer

	Recommendation	Action already being undertaken	New Action Proposed	Time scale	Responsible Officer
	Women's and Inter- Faith Consultative Forums.				
N	COMPLETE				
oai ori eng	ndemic means that this list ums, however we have ada gagement mechanisms in p	now needs to be reviewed. Covid has apted and our forums have begun me	gagement with the forum was produced as posed a significant challenge in the c eeting again over the last 6 months. En- ghlighted as a key priority for the new St	ontinuati suring we	ion of our equality e have good
4	Clarify and further promote the role of Councillor Champions, ensure better		 Review of Councillor Champion involvement in light of the work plans and schedules across Equality Forums 	Mar 2020	Policy and Strategy Officer

Progress: Covid has posed a significant challenge in the continuation of our equality forums, however we have adapted and our forums have begun meeting again. Ensuring we have good engagement mechanisms in place for priority groups has been highlighted as a key priority for the new Strategic Board and going forward we can address this action with the support of the board. The future role of Councillor Champions within forum engagement and their wider role will be considered by the Strategic

	Recommendation	Action already being undertaken		New Action Proposed	Time scale	Responsible Officer
por	tfolio and meets with Char y there will be an opportur Clarify expectations of those acting in the	 mpions regularly to discuss the role, nity to revisit the role of member channels Equality Champions network already identified 	col	Equality Champions involved in work planning and scheduling so	ons Liais	•
	Equality Staff Representative role. We would expect those nominated to be able to take part in co- ordinating meetings and training and that they are linked to a wider knowledge base/support network for advice, guidance and support.	Training underway	•	they can lead and co-ordinate at relevant Equality Forums Further and ongoing training to be delivered Role description articulated and reviewed annually.		
INC	COMPLETE					

Progress: Equality Staff Representative have been given presentations and information on easy read/plain English. They have also had presentations regarding coproduction. Work had begun in Feb 2020 to directly involve the champions in the co-ordination of our disability forum. The Staff Representative group met on the 10th Jan to clarify their role, meetings have been scheduled for the remainder of the year. The creation of Strategic Board will mean that the role and work plan of the staff equality champions will have more clarity and it was agree that a board member will attend each meeting as a direct link between the Staff Representative and the Board.

6	Complete the Carers Strategy as a matter of urgency.	West Glamorgan Regional Partners Board are progressing the development	•	Continue to work with carers to develop the strategy Continue to ensure a co-	Dec 2020	Director of Social Services
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Recommendation	Action already being undertaken	New Action Proposed	Time scale	Responsible Officer
	 of Regional Carers Strategy Arrangements for progressing the development of local and regional strategies are scheduled to commence early 2020 following the appointment of Regional Carers Partnership Board Coordinator 	productive approach working with carers		
	The creation of People Directorate Commissioning Hub will lead to an overview of Carers requirements across the Directorate and enable responsibility for evaluating needs and developing a Carers' Strategy to be allocated to a designated officer(s)			
	Timescales for developing regional and local Carers Strategies are in development, in collaboration with relevant partner organisations			
	 To ensure the voice of carers are heard a new peer led forum has been launched in Swansea that gives parents and carers of children with 			

Recommendation	Action already being undertaken	New Action Proposed	Time scale	Responsible Officer
	disabilities and additional needs a greater voice in the way services are run and developed			
	• The Swansea Parent Carer Forum has been created co- productively with Swansea Council to make sure that the views of all parent carers are represented and taken into account			
	The forum will work collaboratively in equal partnership with the council and others on developing and improving services in Swansea			
	• The launch, on the 18 th October, was an important part of connecting with the wider parent carer community and ensuring the Council represents the diverse community. During the launch there was the opportunity for people to find out about and			
	influence the forum's work priorities and meet a number of organisations who work locally with disabled people			

	Recommendation	Action already being undertaken	New Action Proposed	Time scale	Responsible Officer
		and their families			
CO	MPLETE				
and	the Recovery Board. Ca	arers have been fully involved in the	and submitted for approval through the 0 Regional Strategy Development Group t m the local strategy so we add value and	o develo	p the draft
sup	ported by Dynamix. Work	•	om 21 January 2021 with a series of visio gional and local strategy development wo or 2021/22.	•	
are Ser deli ens	part of the Co-production vices and Wellbeing Act a ivery care and support. Th suring voice, choice and co	Network and outlines a journey on h round how Local Authorities adhere his puts people who receive care and ontrol, doing with rather that to, leadi	binet July 2021, this had been co-product now we work together to achieve the exp s to the principles of co-production when d support on equal footing with those org ing to better outcomes. f progress has been impacted by the par	ectation plannin Janising	s of the Social g, designing and
7	Complete the review of Recruitment and Selection Policy as a matter of urgency. This should include looking at better	Review of the Recruitment and Selection Policy underway	 Complete the review of the Recruitment and Selection Policy Take a co-productive approach to developing the new Policy and procedures working with equality forums 	Mar 2020	Strategic HR&OD Manager

Recommendation	Action already being undertaken	New Action Proposed	Time scale	Responsible Officer
promote representation of Black, Asian and Ethnic Minority people (BAME), disabled people, Lesbian Gay Bisexual and Transgender (LGBT), veterans and women in male dominated roles (and vice-versa).				

INCOMPLETE

Progress:

The remit of the newly formed Workforce Equalities Group will include "being part of the development of the Council's Recruitment and Selection policy and approach to create a more representative and inclusive workforce".

This will be supported by the appointment of a Recruitment Specialist, funded by Recovery Fund monies, who will play a lead role in this activity.

8	Lead positive campaigns celebrating Swansea's diversity and zero tolerance for discrimination. Use the Swansea 50 th Year as a City Anniversary to launch what will be	Throughout the 50 th year a number of activities have been undertaken to promote diversity, see the list at recommendation 15.	We will create an external communication programme to promote significant dates relating to equality and diversity issues, e.g. • Holocaust Memorial Day • LGBT history month • International Women's Day • Deaf Awareness Day	Mar 2021	Head of Communication & Marketing
	an ongoing process.		Deaf Awareness DayMental Health Awareness		

Recommendation	Action already being undertaken	New Action Proposed	Time scale	Responsible Officer
		 Week Swansea Pride UK Day of Older People Black History Month Children's Day International Day for Elimination of Violence Against Women World Aids Day Human Rights Day. 		

COMPLETE

Progress: The Covid-19 pandemic has transformed the range of activity done by departments and the communications team to ensure the council's response to the pandemic is properly promoted to staff and to the wider public. Within the response it was recognised that many activities celebrating Swansea's diversity and zero tolerance for discrimination could not be commemorated as originally intended or would have to be cancelled.

We are continuing to provide support to significant dates relating to equality and diversity issues, despite major events relating to some of them being cancelled – such as Swansea Pride - due to the Covid-19 pandemic. We provided active support for the online Holocaust Memorial Day event in January. We provided support and undertook a range of communication activity on the Human Rights City launch on the 10th Dec 2021.

In addition to this we have provided communications support to those council initiatives which have taken place relating to promoting diversity and zero tolerance of discrimination. We have also provided support to on-going activity by the council to support those affected by domestic abuse during the pandemic.

Our communications activity has also focussed on highlighting to staff new council services which have made a real difference in ensuring that the most vulnerable in our communities have access to the support they need during the pandemic.

Over the next year we will undertake activity around the following (Covid restrictions allowing): We will create an external communication programme to promote significant dates relating to equality and diversity issues, e.g.

Recommendation	Action already being undertaken	New Action Proposed	Time scale	Responsible Officer
 Holocaust Memorial Da LGBT history month International Women's Deaf Awareness Day Mental Health Awarene Swansea Pride UK Day of Older Peopl Black History Month Children's Day International Day for El World Aids Day Human Rights Day. 	Day ess Week	ən		
 9 Review training opportunities to ensure they are fit for purpose. Including: a) Ensuring better uptake of equality related training amongst staff, especially front facing staff. b) Ensuring middle managers have completed training and encourage staff to do so c) Developing training with equality groups where 	• Review of mandatory training completed. Equalities training remains mandatory and is therefore a requirement for all staff to complete either via e-learning or face-to-face	 Reviewing the list of employees that have / have not completed the mandatory training including refreshers and working with managers to address any gaps Commissioning and co-producing training alongside the Strategic Equality Group and equality forums Using existing HR&OD networks to investigate and adopt good practice and share resources wherever possible 	Sept 2020	Strategic HR&OD Manager

Recommendation	Action already being undertaken	New Action Proposed	Time scale	Responsible Officer
 possible. d) Ensuring the opportunities to do the training are repeated regularly 				
particularly around unconscious bias, using alternative				
formats and making a reasonable adjustment.				
Smarter working with others to meet our duty well by investigating				
the sharing of some training and consultation activities				
with other large organisations and/or procure jointly to				
improve economies of scales.				

COMPLETE

Progress:

E-learning training for employees has been updated, in conjunction with the Strategic Equality Group and HR&OD networks, to reflect best practice, including recognition of "unconscious bias" A supporting e-learning tool is in the process of being produced for intended delivery by mid- February 2022, together with a "toolbox" training tool for delivery to frontline workers. A report will be produced identifying employees that have completed e-learning training by mid-February.

	Recommendation	Action already being undertaken	New Action Proposed	Time scale	Responsible Officer
the now	recruitment and training o been funded to enable th	f TTP teams newly employed in the ne delivery of training objectives.	nited resource (1FTE) available and the Council during the COVID-pandemic. A ities Group is being established to delive	dditiona	l resource has
ela	ted issues for our workfor				
10	Support the continued development of community hubs across the Council area and ensuring that all staff involved have full equalities training.	The strategy and business case around community hubs has been reviewed with digital at the heart of the hub model.		Mar 2022	Head of Property Services
NC	OMPLETE				
Pro	gress:				
•	•		rtaken in order to co-locate services, e.c munity models which emerged as a res		•
•	ambition (as a result of Council is already work will have a 'digital first'	f the pandemic) to move towards 309 king with other public sector partners	strategy for Community Hubs following % of Welsh workers working from home and other businesses to deliver a new ad Councillors can work remotely from th	or close hub mod	to home. The lel. The model

• The Council has been working with Welsh Government on the Workplace Hub initiative and have proposed Swansea Civic

Recommendation	Action already being undertaken	New Action Proposed	Time scale	Responsible Officer
Centre as a pilot.				
	mmunity Hubs and the provision of a tre Community Hub to be based in t	access to public services to supplement he former BHS	the digita	al first model has
extended piece of work		which will then inform a wider roll out to α Renewal Fund for a feasibility study to υ		
11 Address the significant issues with the Council website as identified in this report. Key aspects should be developed co- productively. Consider use of more 'hover over' facilities for key words where pictures are shown. Be mindful of problems with PDFs/tables for screen readers.	 To produce a new Council website with improved accessibility to meet AA standard using W3C 2.1 guidance Alt tags are present on all images already for screen readers, or when images are not loaded Web editors are already advised to use tables only when absolutely necessary to display information and to keep tables as small and simple as possible Guidance for web editors has been produced and is supplemented with new content as it is developed: https://www.swansea.gov.uk/staffnet/websiteaccessibility 	 To meet with the Disability Liaison Group to discuss any current difficulties using the site To co-produce the new site utilising their experiences to improve accessibility for a wide range of user needs To ask web editors to add Word versions of smaller pdf documents to improve accessibility for users, especially those using screen readers 	Jun 2020	Web Development Manager
COMPLETE			•	

Recommendation	Action already being undertaken	New Action Proposed	Time scale	Responsible Officer	
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Progress: The new council website went live on 18 August 2021 with contributions and testing done by councillors including the Digital Inclusion Working Group, staff members, and other external groups including the Parent Carer Forum.

Improvements include:

- Tables and important pdfs have been reformatted into webpages wherever possible, so that this content is easily accessible and can be found more easily via search engines.
- All images on the sites have a descriptive label (whether that is displayed when the user is hovering over the image is up to the browser used rather than the website)
- Emphasis has also been put onto the language used in the site, with many pages being rewritten to aim for a reading age of 11-12 years old
- Save function on long forms, so that the user does not lose any information they have provided.

Further guidance on accessible content has been produced for staff and several more stories have been published on Staffnet during the year to highlight this issue.

Once the website was live, the email address to report any issues with the site was displayed on every page of the sites for two weeks. This was then replaced with the link to the feedback form for a further week before moving this to the footer of every page. There have not been any reports of accessibility issues, but some of the feedback has been utilised to improve the site search. There weren't any negative comments about the site seen on social media.

Although the Disability Liaison Group did not meet formally during the lead-up to the site going live, members' views were sought via email through Access to Services with an open invitation to contact the Web Manager with any feedback. The Web Manager will attend the group on a regular basis for feedback.

Testing of the new site has been done via browser extensions, for example Axe which is used by Government Digital Services, and also Silktide, both showing a huge improvement on the previous site with most pages meeting AA standard using the W3C 2.1 guidance. Also, the council's website has jumped 218 places in the most recent Sitemorse report which ranks every English, Welsh and Scottish council's website on accessibility, content/links, code quality, performance and brand. The report was the first since the new Swansea and Abertawe sites went live and we are the second most-improved website behind Tewkesbury, moving up 218

Recommendation	Action already being undertaken	New Action Proposed	Time scale	Responsible Officer
lso be used to help the web orks, it is often the content a	editors as they add content to the si and formatting which makes the page ed back to the third party providers o	to regularly test the website's accessibili te, because however well the templates es less accessible. We will also be runni on improving their accessibility.	and fran	nework of the site
2 Develop more easy read and plain English resources.	 Departmental Equality Representatives facilitated a session with Swansea People First on Easy Read/Plain English Public Service Board funding has trained a number of officers in producing Easy Read documents A new Consultation and Engagement Strategy is being developed which clarifies responsibility around easy read and other alternative formats Social Services are working co-productively with Swansea People first in developing Easy Read/Plain English 	 Raise awareness with staff on the importance of producing Easy Read and Plain English documents Share best practice internally from areas within the authorities who are at the forefront of developing Easy read and Plain English documents Consult with users to understand where people would benefit from more Easy Read and plain English resources 	Mar 2021	Consultation Co-ordinator

	Recommendation	Action already being undertaken	New Action Proposed	Time scale	Responsible Officer		
to n esta	Progress: Examples of easy read and plain language documents were circulated to the staff Equality Champions; the next steps is to make these available as on an online resource for officers. Initial engagement took place with Swansea Peoples first to try to establish where people would benefit from more Easy Read and plain English resources. Wider engagement needs to take place to inform the Council's provision of easy read and plain English. This item will be picked up by the Strategic Board on its work plan,						
13	Build upon the development of a Co- production Strategy with inclusion of a Toolkit for use by staff across the authority.	Co-production Strategic Framework developed	 Work with the Strategic Equality Group to further develop the framework and draft action plan Develop e-learning materials and a toolkit for staff and teams looking to use co-production in service design, development and changes 	Sept 2020	Chief Transformation Officer		

INCOMPLETE

Progress: We have completed a Corporate Co-production Framework which was taken to the PDC and CMT. We have devised and delivered training to CMT and Cabinet on Co-production, delivered by a trainer from the University. The next step is to review the action plan within the framework with support of the Strategic Board. A further report has been taking To the PDC and a workshop on coproduction is being organised to agree the next steps. Corporate its recognised that the framework outlines key principles, aims and milestones, the lead has always maintained that the milestones were aspirational due to limited availability of resource with the skills and knowledge to deliver the programme. The Covid-19 Crisis posed significant and unprecedented challenges to the way we deliver our services, support partnership working and our way of life. As we transition from the pandemic, we realise that it has created an opportunity to rethink the way in which the Council operates, this has highlighted the need for a review and fresh approach to the coproduction framework and action plan.

The Co-production Strategy for Social Care has been approved, this has been co-produced with many service users who are part of the Co-production Network and outlines a journey on how we work together to achieve the expectations of the Social Services and Wellbeing Act around how Local Authorities adheres to the principles of co-production when planning, designing and delivery care and support. This puts people who receive care and support on equal footing with those organising care and support,

Recommendation	Action already being undertaken	New Action Proposed	Time scale	Responsible Officer
 ensuring voice, choice and consuring voice, choice and construct on the construction our workforce and develop better resources to encourage staff to give their personal data, for example based upon a toolkit by Stonewall <i>'what it has got to do with you'</i>. In future report on 'pay gaps such as disability and BAME, as well as gender. 	The Council includes an Equal Opportunities form with every recruitment application pack and new starter pack. This information is collated in order to provide Welsh Government with a full range of Equalities Data The Council produces its annual gender pay report and has an action plan to close the gap.	 ng to better outcomes. Revision of the Equal Opportunities form (in line with the Welsh Government template) Revision of the Staff Profile Survey The Council is working on broadening the application process during recruitment (see recommendation 7) The Council plans to increase employee self-service to capture additional data The Council will work towards achieving the Disability Confident Employer Standard HR staff are working with the Poverty & Prevention Team to attract minority groups during recruitment 	Mar 2021	Service Centre Manager / Strategic HR&OD Manager

INCOMPLETE

Progress: These activities have been placed on hold pending availability of resource re-prioritised to support COVID. We're also in the middle of the Oracle Fusion project and will be covering self-service in the coming months, so will have more information on what the system is able to provide around employees entering their own details once the project progresses.

As part of the Workforce Strategy for 2022-25, a Workforce Equalities Group is being established to deliver on a range of equalities related issues for our workforce. This includes:

"Supporting the delivery of a data cleaning exercise to provide updated data on employee protected characteristics, including Welsh language understanding."

	Recommendation	Action already being undertaken	New Action Proposed	Time scale	Responsible Officer
15	Develop an internal communications rolling programme, led by the Strategic Equality Group, to promote training, challenge negative views or attitudes and provide positive messages to staff.	 A significant number of internal communications initiatives have already taken place this year, including: Swansea Council and Swansea 50 major sponsor to Swansea Pride Council LGBT+ Staff Group coordinated large council presence and participation at Pride Pride flags flown from civic buildings for LGBT History Month, during Pride and for IDAHOT (International Day Against Homophobia, Transphobia and Biphobia) Internal LGBT+ staff campaign – profiles of members and their stories. Swansea Icons poll encourages people to vote for Swansea's greatest icon. Features a wide range of people representative of the city's diversity. Royal visit as part of Swansea 50 meet and greet learning disabilities service clients who work at the Victoria Park 	Our Equalities, HR and Communications teams will work with the Strategic Equality Group to: • Establish key messages for staff • Identify opportunities to promote existing work and training opportunities within this area • Provide updates on communication activities undertaken both internally and externally around equality and diversity issues.	Mar 2020	Head of Communication & Marketing

Recommendation	Action already being undertaken	New Action Proposed	Time scale	Responsible Officer
	 kiosk. Profile on Hanif Miah – owner of Patti Pavillion as part of Royal visit. 			
	• Street Party in St Helens Road for Swansea 50 celebrating the area's cultural diversity			
	Holocaust Memorial events (school based)			
	Well-being strategy consultation promotion			
	 Dementia friends training for staff and promotion of the scheme 			
	 High 5 Awards, celebrating success of Young people who have succeeded against the odds to make things better for those around them. Winners this year (as in previous years) have included a number of ethnic minorities and those with disabilities. 			
	Welsh Veterans Awards – council awards success			
	 World Social Work Day – videos and feature articles for staff 			
	Hearing Loop System for meetings – communications to			

Recommendation	Action already being undertaken	New Action Proposed	Time scale	Responsible Officer
	 raise awareness and encourage staff to use this facility Local Area Coordination – promotion of the work of the local area coordination team within the community (staff and external) International Woman's Day staff events and profiles. (staff and external) Safeguarding Week – videos and feature articles for staff to raise awareness of the issues and encourage staff to take training 			

COMPLETE

Progress: Departments within the council lead on a range of programmes and activities aimed at promoting training, challenge negative views or attitudes and provide positive messages to staff. These activities are promoted and supported at a corporate level by the Communications Team through a range of platforms including Staffnet, social media and the Chief Executive's blog.

The Covid-19 pandemic has transformed the range of activity done by departments and the communications team to ensure the council's response to the pandemic is properly promoted to staff and to the wider public. We are continuing to provide support to significant dates relating to equality and diversity issues, despite major events relating to some of them being cancelled – such as Swansea Pride - due to the Covid-19 pandemic. We provided active support for the online HMD event in January and significant support to the Human Right Event in December.

In addition to this we have provided communication support to those council initiatives which have taken place relating to promoting diversity and zero tolerance of discrimination. This includes supporting Black History Month, White Ribbon Day, the Change-Makers' Festival and Interfaith Week. We have also provided support on-going activity by the council to support those affected by

Recommendation	Action already being undertaken	New Action Proposed	Time scale	Responsible Officer
ensuring that the most vulne	has focussed on highlighting to staff erable in our communities have acces	new council services which have made s to the support they need during the pa direct link between communications and • PSB steering group to develop an action plan to deliver becoming a	ndemic.	
becoming a Human Rights City; explore how we could embed the UN Convention on the Rights of Persons with Disabilities and the UN Convention on the Elimination of Discrimination Against Women in the same way as with the UN Convention on the Rights of the Child. Ensure these Conventions are reflected in the Councils new Equalities Plan in 2020.	 United Nations Convention on the Rights of the Child (UNCRC) has developed to include a consideration of Human Rights. A significant amount of the work already undertaken by the Council takes into account Human Rights, but not all of it captured. PSB Member reconfirmed their commitment to become a Human Rights City in June 2021 Steering group made up of PSB was established to work on Human Rights City Baseline survey and engagement session were held with numerous key groups and partners PSB leads formally signed a 	Human Rights City on the 10 th December 2022		

	Recommendation	Action already being undertaken	New Action Proposed	Time scale	Responsible Officer
		Statement of Intent committing to work towards becoming a Human Rights City			
INC	OMPLETE				
wou active to d sup delive to h	uld now be taken up by the on plan of the board. We leliver the strategic Equali porting the Equality & Fut very of the council's Strat elp embed equalities acro	e new Strategic Equalities and Future are currently in the process of seekin ty and human rights strategy and act ure Generations Board by gathering, egic Equality Plan and, where releva	oaches to becoming a Human Rights Cir e Generations Board. A paper outlining ing to appoint a Strategic equality and hu tion plans working with departments acro , co-ordinating and monitoring information int, Well-being of Future Generations Acro e Board to enable the delivery of exceller coming a Human Rights City.	the scop man righ oss the c on for the t. The fo	e and role of a hts Co-ordinator council, as well as Board on the cus of this post is
17	Develop further opportunities for adults with disabilities, including looking at expanding our social enterprise base.	 Employability support and sector specific skills training for citizens through Swansea Working and associated employability programmes. This has included enterprise support. Personalised 121 employability mentor support for citizens Adult Learning training and accreditation in numeracy, literacy and digital Essential Skills The Commissioning Review of Day Opportunities which is 	 Increased promotion of employment and skills support for adults with disabilities Alignment of all employability support through the Employability Commissioning review A key focus of work of the new West Glamorgan regional Research, Innovation and Improvement Hub will be development of Social Enterprise, once established 	Mar 2021	Director of Social Services

Recommendation	Action already being undertaken	New Action Proposed	Time scale	Responsible Officer
	now underway will actively consider the development of social enterprise as part of the range of future options			
	The Council has supported the parents of an individual with a learning disability to establish a Community Interest Company			
	 Supporting the parents of people with a learning disability who wish to develop a social enterprise in Swansea 			
	 Bid for the Foundational Economy Fund to establish micro enterprises and cooperatives 			
	 The Local Area Co-ordinators regularly work alongside people with both learning and physical impairments 			
	 Cwmtawe has set up Cwm Alliance Community Interest Company which will be providing services around wellbeing 			
	 Regional funding available from West Glamorgan supports the development of a 			

Recommendation	Action already being undertaken	New Action Proposed	Time scale	Responsible Officer
	number of social enterprises			
INCOMPLETE	· · ·			
analysis of research and les ordination function. The prop of social enterprises. This al	way the communities play a part in our r sons learned from the COVID-19, using posals are under development and will fa igns with the current Social Enterprise D which is funded through the Regional Pa	the regional Research, Innovation acilitate more community-led activi Development Officer roles co-ordination	and Improv ty including	ement (RI&I) co- the developmen
and Clydach areas and aims support needs in control of the	Project continues to progress, albeit at a to change the nature of care and suppine design and delivery of their care and and responsive service. The project is ru	ort delivery and intends to put peop directly connect them with commu	ble who hav nity-based o	e care and organisations that
For 2021 we are working wit	h Wales Co-operative Centre to create	the guide on how-to-do-it, which is	promote so	cial value model

For 2021 we are working with Wales Co-operative Centre to create the guide on how-to-do-it, which is promote social value models in a market environment and the role of commissioning in achieving social value outcomes beyond the market.

18	Work with teachers and learners to tackle issues around gender stereotyping in schools	All schools have a Strategic Equality Plan in place and must include equality objectives and explain how the school will	The SEP template for schools will be reviewed in 2019/2020 and additional areas can be considered as part of this review.	Mar 2021	Head of Stakeholder Engagement Unit
	particularly relating to sporting activities.	achieve them. They must also demonstrate that the school collects relevant information and evidence on which to base its decisions. The plan is also required to outline processes for monitoring progress and assessing equality impacts.			

Equality objectives should be linked to existing strategies and approaches to inclusion, bullying, behaviour management, improving attainment, pupil voice, wellbeing and pupil support.		
Schools should seek to build on their existing work and to ensure questions of equality and fairness are considered in the mainstream of activities. In addition to the above, some of the equality objectives included in schools' plans will emanate from issues identified as a result of consultation undertaken with pupils, parents, carers and governors. These combined objectives, together with issues arising from analysis of the school's data will form the basis of the equality objectives within the SEP for the next four years.		

Progress: The Education Directorate has re-profiled one officer's post (Pam Cole) to have a major focus on Equalities as well as the current focus Minority Ethnic and Traveller children. Covid continues to impact on the prioritisation of work in our Directorate however we are confident that the review will now take place in the early part of 2022 with a new template provided to schools by the end of the current academic year.